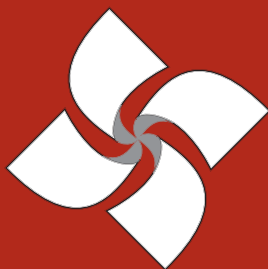


THE NATIONAL CERTIFIED COUNSELOR



Volume 19, Number 3
Spring/Summer 2003

National Board for Certified Counselors

UPDATE ON THE NCSC CREDENTIAL AND NBCC NEGOTIATIONS WITH NBPTS

Many of you have been following in the NBCC newsletter the negotiations between NBCC and the National Board for Professional Teaching Standards (NBPTS). After thirteen years of trying to reach agreement with NBPTS, both boards have terminated talks. This decision was made with regret after NBPTS informed then NBCC Board Chair Dr. Wayne Lanning that NBPTS would not change its plan for testing contracts or method of certification and that NBCC's National Certified School Counselor (NCSC) credential would not be included as a prerequisite. This statement made clear that further collaborative efforts are unlikely.

More on Page 3

LLOYD'S OF LONDON BACKS NBCC'S PROFESSIONAL LIABILITY INSURANCE PROGRAM

Provides counselors unparalleled protection and financial security in the face of an uncertain insurance market.

Plain and simple, counselors are significant targets for malpractice lawsuits. New claims are filed every day alleging breach of confidentiality, failure to treat, improper treatment, libel/slander, dual role conflicts, abandonment, touching or other physical contact, and various other alleged abuses. Counselors throughout this country protect themselves and their practices by obtaining professional liability insurance.

The NBCC professional liability insurance program, which began in 2002, has enjoyed a successful partnership with insurance administrator National Professional Group (NPG). For the first year of the program, NPG enlisted "A" rated insurance carrier ACE USA to provide the professional liability protection to its counselor policyholders. While ACE USA

More on Page 2

Features . . .

Update on the NCSC Credential and NBCC Negotiations with NBPTS	1
Lloyd's of London Backs NBCC's Professional Liability Insurance Program	1
NBCC Bids Farewell to Dr. Joe Hollis	4
NBCC Hosts 5th State Boards Meeting on August 8-9	4

Departments . . .

NCC Network	4
Spotlight on NBCC Affiliates	5
Voluntary Audits	5
CE Provider Update	6
NCCs of Note	12



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and affiliates*

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LLOYD'S OF LONDON

From Page 1

is a top-rated company, it has begun to show signs of pondering its long-term future in the professional liability marketplace. NPG has upped the ante by proactively developing its own program for counselors with the backing of the most reputable name in insurance, Lloyd's of London. In short, NBCC has partnered with NPG in having the best in the world for the very people they represent.

As of May 1, the NBCC professional liability insurance program has been officially moved to Lloyd's of London. All policies currently written by ACE will remain in effect through their normal expiration date, at which time policyholders will receive information informing them how to enroll in the new Lloyd's program and maintain continuous coverage. We promise a seamless transition.

Steven Handmaker, NPG's director of marketing, commented on the new insurance program. "Recognizing the difficult times we are living in, and the dramatic struggles of the insurance industry

over the past couple of years, NPG has been seeking a solution for NBCC certificants that would provide *unparalleled peace of mind* that their insurance needs would be met in the event of a claim. We are ecstatic that Lloyd's of London has decided to lend its commitment to this program and provide counselors with the highest quality professional coverage."

The security and overall financial integrity of the broad insurance industry has become a significant consideration as many of the world's strongest carriers have suffered financial difficulties, seen ratings downgraded, exited the professional liability marketplace, entered receivership, or even become insolvent. The insurance industry remains mired in the first hard market in nearly fifteen years, propelled there by economic recession, the events of September 11, 2001, and a continuing runaway jury system. Premiums have adjusted upwards across nearly all lines of business to compensate, and only the strong will survive.

"In a world of changing business and unknown events," said Thomas Clawson, NBCC executive director, "NBCC has found more security for your insurance needs as counselors. Lloyd's of London carries your policy and backs it with a remarkable 250+ years of continuous safety for its insureds. We thought you'd feel safe about that."

Lloyd's of London provides specialist insurance services to businesses in more than 120 countries. It is the world's second largest commercial insurer and sixth largest reinsurer. Lloyd's currently enjoys an "A" (strong) claims-paying rating from Standard & Poor's and an "A-" (excellent) rating from AM Best. These ratings are an assurance of fi-

nancial stability and sound operating performance.


COUNSELOR PROFESSIONAL LIABILITY INSURANCE FROM LLOYD'S OF LONDON

The new Lloyd's professional liability policy is highly competitive and offers many unique benefits for NBCC certificants. In addition to the availability of higher limits which will now be available in every state (as high as \$2,000,000/\$4,000,000), the new Lloyd's policy is a Claims Made Form, which is a shift from the Occurrence Form the program has previously been using.

Going to a Claims Made policy will provide numerous strategic advantages from a policyholder perspective. This new structure brings greater flexibility in terms of working with Lloyd's to adjust rates downward as market conditions ease. Further, going forward, when you shift the program from a Claims Made Form to another Claims Made Form, you have the advantage of bringing your previous coverage for that period of time with you to the new carrier, so your current carrier is always the one you are dependent on!

Compared to ACE's rates, Lloyd's of London rates are generally a bit higher. However, depending on their job category and state of residence, some insureds will actually experience a decrease in premiums this next year. These premium adjustments, though unfortunate, are consistent with the broader insurance marketplace and the commitment of quality insurance companies to rate adequately to ensure their long-term financial viability.

More on Page 3



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LLOYD'S OF LONDON

From Page 2

Sheila LeBeau, NPG's vice president of underwriting, said, "We are happy to say that even with these premium adjustments, the opportunity to offer a Lloyd's of London-backed policy to NBCC certificants, at these still very affordable premiums, provides a decided advantage in terms of overall insurance strength. Protecting your professional liability is one thing you don't want to take chances with. Lloyd's is as good as it gets. The name speaks for itself."

NBCC participants can access the new Lloyd's of London insurance program via the NBCC Insurance Center Web site at www.nbcc-insurance.com. First-time policyholders will receive a new Lloyd's policy upon application. Existing policyholders, when renewing their participation in the program per their existing renewal date will, upon standard underwriting approval, automatically receive a new Lloyd's policy going forward, along with Lloyd's policy documents. This new policy will begin on the current renewal date to ensure there are no gaps in coverage.

If you would like more information about your policy continuation, or how to obtain a new policy, please contact NPG at 877-539-6372. NPG's professional staff is available from 8 A.M. to 5 P.M., CST, Monday through Friday. □

Click on E-NEWS

See important announcements and the latest news. Click on the new E-NEWS button on the NBCC Web site at www.nbcc.org

UPDATE ON NBCC/NBPTS NEGOTIATIONS

From Page 1

NBCC has been credentialing counselors since 1983 and has offered the NCSC credential to school counselors since 1990. Like the NCC, it is a master's level credential. NBPTS will not require a master's degree. It is the view of NBCC leadership that this undercuts the credibility of counseling as a profession, which NBCC and other counseling organizations have spent the last two decades building. Dr. Lanning remarked, "NBCC continues to believe that a certificate for school counselors must be determined solely by counselors, not a 63-member board of teachers with one school counselor representative. NBCC cannot support a non-counselor controlled professional standard that does not require a master's degree, or a group that does not cooperate with association, accreditation, and certification organizations in counseling. School counselors are not teachers, but specially trained counselors working in a school setting."

NBCC leadership states that efforts will now focus on the growth of the NCSC credential, which they believe has great potential for acceptance in an increasing number of states. Currently Alabama, Louisiana, and Mississippi have passed legislation awarding salary supplements to NCSCs. Indiana has legislation prepared, but it is still in committee. **For the latest news on counselor credentialing issues, please see the "E-NEWS" button on the NBCC Web site (www.nbcc.org).**

As NCSC application numbers continue to grow, potential applicants are reminded of the December 31, 2003 deadline for applying under the current requirements. Beginning in January 2004, there will be an NCSC examination required for new applicants. Applications can be obtained by visiting the NBCC Web site at www.nbcc.org and clicking on Certification. □

LICENSURE UPDATES: MINNESOTA AND HAWAII

Late on the evening of May 27, 2003, Governor Tim Pawlenty of Minnesota signed into law the bill creating licensure for professional counselors in Minnesota. The Minnesota Association for Counseling and Development (MACD) worked diligently for the last two years to educate their legislators on licensure resulting in a unanimous vote in their state senate. NBCC, the American Counseling Association (ACA), and ACA Midwest Region contributed both financial and technical assistance. Congratulations, Minnesota!

Hawaii has recently suffered a setback in its licensure bill. At the end of this legislative session, the bill was carried over for discussion on the house floor when the new session begins in January. Efforts to educate legislators will continue at that time. □

NCC NETWORK

■ **Thomas M. Bruggman, NCC, NCSC**, of Timonium, MD, has completed an eleven-book series called *Rainbow Flight*. The books are designed to strengthen the adult/student relationship by encouraging communication through art. Created as part of Bruggman's doctoral work, they contain art developed by his students ages four through thirteen. The books are self-published and sell for \$160 for the set and guide. Tapes by the author are available for a small extra fee. They may be ordered from Bruggman at the Calvert School at 410-243-6054, extension 3320, or by e-mail at bruggman@calvertschool.org.

■ **Howard Rosenthal, NCC, CCMHC, MAC**, of St. Charles, MO, is the author of the first ever *Human Services Dictionary*. Brunner-Routledge/Taylor & Francis Publishers will market the



Howard Rosenthal

360-page work in the U.S. and overseas in paperback and hardback editions. The text has been chosen as a Behavioral Science Bookclub selection and is unique in the sense that definitions are internationally worded to help readers tackle typical exam questions. Rosenthal is the author of seven books including two previous academic bestsellers. The *Human Services Dictionary* is available from all the major Internet book dealers, or you can order directly by calling 800-634-7064.

NBCC BIDS FAREWELL TO DR. JOE HOLLIS

Dr. Joseph W. Hollis, counselor educator, publisher, mentor, and National Certified Counselor, died on November 23 at the age of eighty. Many NBCC Board members and staff have fond memories of our relationship with Dr. Hollis both as a mentor and as a professional colleague who was held in high esteem.

Dr. Hollis was one of the first NCCs and participated in the first examination on January 29, 1983. The publishing company he founded, Accelerated Development, was the first to offer a study guide for the National Counselor Examination. He also cofounded the Counseling Association for Humanistic Education and Development (C-AHEAD) and acted as mentor to many of the counselors and counselor educators leading our profession today.

Perhaps he will be best remembered at NBCC for his co-authorship of *Counselor Preparation*, which is the longest running study of counselor education programs in the United States. Dr. Hollis co-authored the book through ten editions, the last two of which were in collaboration with NBCC, where it continues today. Dr. Thomas W. Clawson, NBCC executive director, recalls working with Dr. Hollis, "I suppose my most significant memory is helping edit two editions of *Counselor Preparation*. Both editions were primarily written by Joe—I mean handwritten. He didn't like computers . . . I am currently co-authoring *Counselor Preparation* with Donna Henderson and Wendi Schweiger. Even though we are the new authors, we still call it, file it, and remember it as the 'Hollis Book'."

We are so grateful to Joe for his body of work and his commitment to mentoring and to our profession, which he loved for so many years. We are grateful to his family for sharing him with us and the world. His are shoes that cannot be filled. □

NBCC HOSTS 5TH STATE BOARDS MEETING ON AUGUST 8-9

NBCC will host the 5th meeting of the state counselor credentialing boards on August 8-9 at the Graylyn Retreat Center in Winston-Salem, NC. One member of each state counselor credentialing board using an NBCC examination will be invited to attend, all expenses paid.

The meeting will give the state boards a chance to network and learn from each other and from NBCC on topics such as reciprocity, testing procedures, computerized testing, and other issues regarding professional credentialing. In addition, during one session, participants will have an opportunity to be involved in the beginning construction of an actual examination.

Shawn O'Brien, NBCC director of assessment and research, will present the latest information on NBCC examinations. □

VOLUNTARY AUDITS

The following NCCs have passed the NBCC® Voluntary Audit for special recognition in continuing education. While 100 hours of continuing education are required for recertification, these NCCs have completed and documented more than 130 hours in the five-year certification period. They have received a special certificate citing this achievement and are to be congratulated for their dedication to excellence. NBCC salutes them!

Shirl A. Barker, Crawfordsville, IN
Kenneth C. Baron, Basking Ridge, NJ
Stacey Chadwick Brown, Ft. Meyers, FL
Gail S. Cracker, South Bend, IN
Cynthia Daley, Phoenix, AR
Robert J. Durfey, Bayside, NY
Margaret G. Ellison, Atlanta, GA
Lawrence W. Emery, Jr., Williamsport, PA
Janice B. Footlik, Evanston, IL
Judith M. Foster, Huntsville, AL
Michael Thomas Greeliss, Reston, VA
Marie S. Hammond, Tulsa, OK
Delilah G. Hardin, Columbus, GA
Judith F. Hendrix, Phoenix, AZ
George D. Hey, Huntsville, AL
Vivian G. Hudson, Westhampton Beach, NY
Mona Elizabeth Khaled, Kalamazoo, MI
Linda Kay Mayhue, Tyrone, PA
Connie E. Miller, Spring Lake Heights, NJ
Sharda D. Mishra, Nashville, TN
Eleanor Ann Osborn, Birmingham, MI
David E. Powley, Mesquite, TX
Deb Renshaw, Burlington, VT
Joanne M. Seymour, Waterbury, CT
Maria Ann Simmons, Newton, NC
Caroline Teal, Port Townsend, WA
Nancy Ann Thompson, Southampton, PA
John Peter Viterito, Monmouth Junction, NJ
Dawn M. Weber, Cumberland, ME
Cynthia A. Witman, Walla Walla, WA
Marjorie C. White, Camden, DE

SPOTLIGHT ON NBCC AFFILIATES

Research & Assessment Corporation for Counseling (RACC)

The RACC Board would like to congratulate Sam Gladding, RACC Board member, on his recent election to president-elect of the American Counseling Association (ACA). Sam will be leaving RACC on June 30, and his contributions will be missed. We wish him well in his new post.

The RACC Research Guidelines are being revised to expedite the research process. Among other changes, a significant change will be made to the eligibility requirements. In an effort to further RACC's goal to promote global counseling alliances, researchers who are members of the International Association of Counseling (IAC), the International Association for Educational and Vocational Guidance (IAVEG), and other similar international organizations and whose primary residence is outside the United States will not be required to be a National Certified Counselor (NCC) or Board Eligible National Certified Counselor.

RACC will move forward with several research projects this year, including research on school counselor outcomes and the added value of certification as it applies to school counselor competencies.

For the third consecutive year, RACC sponsored the International Research Seminar. The seminar, which was held in conjunction with the IAC Annual Conference, offers the opportunity to suggest and develop research projects in collaboration with colleagues from around the world. This year's conference, "A World of Change—A World in Crisis," was held in Geneva, Switzerland on April 14–17. Previous conferences were held in Auckland, New Zealand, and Mumbai, India.

Center for Credentialing & Education (CCE)

At the forefront of CCE's activities is the growth in the Approved Clinical Supervisor Credential (ACS). Many supervisors are now seeing the tangible benefits of the credential as it is being written into several state regulations as well as being used as the counselor educator standard for several colleges and universities.

Use of CCE's Counselor Preparation Comprehensive Examination (CPCE) continues to grow. The exam is now used by more than 100 counseling programs and is administered to more than 3,000 students annually. Counselor educators have found the CPCE to be highly beneficial to both their students and their programs. CCE prepares detailed statistical reports, which lets each program know how it is doing in comparison to the national examination pool as well as lets students know which CACREP areas they may be deficient in. As an added benefit, students from programs utilizing the CPCE may purchase the NCE Preparation Program at a discounted price. For more information, please see departmental faculty. □

CE PROVIDER UPDATE

NEW PROVIDERS

Bayside Continuing Education and Development, Tampa, FL, #6098

Healthcare Training Institute, Bloomington, IN, #6102

Hyalite, Bozeman, MT, #6100

National Association of Social Workers, Massachusetts Chapter, Boston, MA #6101

Sam Shaffer, Ph.D., Santa Fe, NM, #6096

Specialized Training Services, San Diego, CA, 6095

Transformations, Inc., Milwaukee, WI, #6092

Trichotillomania Learning Center, Santa Cruz, CA, #6103

University of Tennessee at Chattanooga, Chattanooga, TN, #4491

PROVIDERS WITH REINSTATED APPROVAL

Institute of Noetic Sciences, Petaluma, CA, #5492

Maryland State Department of Education, Baltimore, MD, #5230

New England Consultants in Ministry, South Easton, MA, #5667

PROVIDERS NOT RENEWING APPROVAL 2002

Burrell Behavioral Health, Springfield, MO

Europe Regional Medical Command Conference Administration, Germany

Expanded Children's Services of Western New York, Rochester, NY

Grief Counseling Center, Winston-Salem, NC

Houston Group Psychotherapy, Houston, TX

Institute of Human Virology, AIDS Education and Conference Center, Baltimore, MD

John Swanson, Corvallis, OR

NLP Comprehensive, Evergreen, CO

Oakton Community College, Alliance for Lifelong Learning, Des Plaines, IL

Professional Training Resources, Inc., Tempe, AZ

Sinclair Seminars, Madison, WI

Springhill Memorial Hospital, Mobile, AL

HOME STUDY PROGRAMS

For complete information on home study programs, you must directly contact the NBCC Approved Providers who have been approved for home study programs. We are now maintaining a list of these providers on our Web site (on the Continuing Education page) and on the NBCC Fax Information Line (1-800-324-6222, request document #4001). Please take advantage of this convenient list to contact these providers and see what they have to offer.

Important Announcement!

NCCs, where can you find the most up-to-date information possible on counselor credentialing and other topics of interest to professional counselors?

Click on the e-news button on the NBCC Web site at www.nbcc.org

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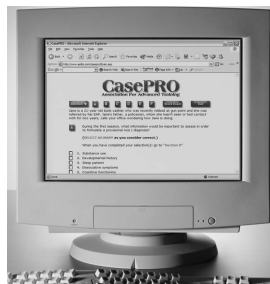
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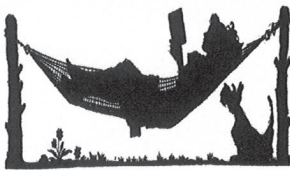
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The National Board for Certified Counselors, Inc. (NBCC®) values diversity. There are no barriers to certification on the basis of gender, race, creed, age, sexual orientation, or national origin.



Two NBCC credentials—the NCC and the MAC—are accredited by the National Commission for Certifying Agencies.

NCCs of Note

■ **Christina Cortelessa, NCC**, of New Hope, PA, and **Peggy Hanselman, NCC, NCSC, LPC**, of Newton, PA, were both honored by the Pennsylvania School Counselors Association at the 2003 annual conference at Penn State University on April 4. Cortelessa was selected as Middle School Counselor of the Year, and Hanselman was chosen as High School Counselor of the Year. Both counselors work in the New Hope Solebury School District in Bucks County, PA.

■ **Susan H. Eubanks, NCC, NCSC, LPC**, of Greensboro, NC, is NBCC's associate executive director. She was recently elected as the 2004 president of the National Organization for Competency Assurance (NOCA). "NOCA is the leader in setting quality standards for credentialing organizations," Eubanks says. "Through its annual conference, regional seminars, and publications, NOCA serves its membership as a clearinghouse for information on the latest trends and issues of concern to practitioners and organizations focused on certification, licensure, and human resource development." NBCC is thrilled to have one of our own serving in such a prestigious organization.

■ **Susan W. Miller, NCC, NCCC**, of Los Angeles, CA, was presented with the Judith Grutter Practitioner of the Year Award at the International Career Development Conference in November 2002. Miller is owner of California Career Services in Los Angeles. In addition to the NCC and NCCC, she also holds the Certified Vocational Evaluation Specialist (CVE) credential and is a Diplomate with the American Board of Vocational Experts.

NATIONAL BOARD FOR CERTIFIED COUNSELORS, INC. AND AFFILIATES

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